



# UTILIZATION MANAGEMENT

**CorrectCare's Utilization Management is the first line of defense to manage healthcare costs, while ensuring your populations receive the right care, at the right time, in the right setting.**

## **Healthcare Costs are Rising Rapidly.**

### **How does this impact your budget?**

- Total health expenditures reached \$2.7 trillion in 2011, (\$8,680 per person) and 17.9% of US Gross Domestic Product (GDP)
- Projections show that US health expenditures will increase by 6.2% per year from 2015–2022, largely as a result of ACA coverage expansions, faster projected economic growth, and the aging of the population
- Hospital expenditures grew 5.8% in 2011, totaling \$850 billion

To counter this trend, you need powerful solutions that serve your inmate population and your ROI.

## **Your Populations Get the Right Care, at the Right Time, in the Right Setting.**

CorrectCare has 8 medical directors and a panel of more than 3,200 experienced peer reviewers available for review and consultation. Our expert clinicians apply nationally recognized guidelines and criteria to validate the medical necessity and level of care for services across the continuum.

### **Our URAC\* accredited health utilization management program includes:**

- Prior authorization of inpatient and outpatient services
- Surgical procedures and transplants
- Behavioral health services
- Extended outpatient therapies
- Radiology services
- Durable medical equipment
- Retrospective review
- Prior authorization for organ/tissue transplants and nursing services
- Concurrent review
- Discharge planning and care management program referral
- Appeals (first and second level)

1.877.292.7999

correctcare.com

## Why do I need Utilization Management when my inmates leave my facility for hospital care?

- Depending volume and type of services, the CCIH UM program can save, on average, \$50 per inmate per month.
- Following nationally accepted and established protocol\*\*, our latest stats show the following percentage of services we deny, for which you are currently paying:
  - CT: 9.96%
  - MRI: 9.2%
  - PT: 15.59%
  - Request for admission: 2%
  - Inpatient Psych: 11.85%
  - Intensive Rehab: 6.09%
  - DME: 13%
  - Surgical Justification: 8.15%

## CorrectCare Thoroughly Assesses Necessity and Care Levels.

We use recognized clinical criteria to assess medical necessity and level of care. Our nurses channel inmates to network providers or negotiate out-of-network fees to secure the highest quality, most cost effective services. We conduct concurrent reviews to determine if continued inpatient days or outpatient services are necessary.

## We Take a 360° Approach to Discharge Planning and Follow Up.

Assessment for discharge planning, care coordination, and case management intervention is a standard part of our process and begins at the time we receive a prior authorization request. We coordinate with the facility discharge planning staff and physicians throughout the hospitalization to ensure a timely discharge when the inmates condition warrants it.

*\*KEPRO, our utilization management partner, maintains these URAC accreditations.*

*\*\* McKesson InterQual Criteria*

## CorrectCare Provides Proven Results for Your Members and Your ROI.

We measure program success based on financial and clinical outcomes.

### **Our standard measurements include:**

- Average length of stay
- Admissions per 1,000 covered lives
- Bed days per 1,000 covered lives
- Savings and ROI

Our clinical reports also show your top 25 diagnoses for acute and outpatient costs associated with these services, as well as denial and appeal volumes.

## Let us put our URAC accredited health utilization management program to work for you.